**DISADVANTAGED BUSINESS**

**ENTERPRISE OVERALL GOAL AND GOAL**

**SETTING METHODOLOGY REPORT**

**FEDERAL FISCAL YEARS 2016-2018**

#

1. INTRODUCTION

The Disadvantaged Business Enterprise (DBE) overall goal setting methodology is a requirement set forth in the United States Department of Transportation (USDOT) DBE regulations, 49 CFR Part 26.45. The DBE regulations require USDOT recipients to set an overall triennial goal for DBE participation in their federally assisted projects.[[1]](#footnote-1)

The regulations require that the overall goal be prepared using a two-step process. According to the *USDOT Tips for Goal Setting*[[2]](#footnote-2) (*USDOT Tips*), approved by the General Counsel of the USDOT, the recipient must first determine a base figure for the relative availability of certified DBEs and potentially certified Minority and Woman-owned Business Enterprises, hereafter collectively referred to as Disadvantaged Business Enterprises (DBEs), in the relevant market area. Next, the recipient must examine all relevant evidence to determine what adjustment, if any, is needed to the base figure in order to arrive at an overall goal. The final adjusted figure is the recipient’s overall goal, and represents the proportion of federal transportation funding that the recipient is expected to allocate to DBEs during the subsequent three federal fiscal years (FFY). Once the adjusted overall goal is determined, the process requires considering what portion of the goal will be met by race- and gender-neutral measures.

If a recipient purports that it can meet its overall goal with race- and gender-neutral measures, those measures must be utilized. In contrast, if the recipient determines it cannot achieve the entire overall goal using only race- and gender-neutral measures, it must establish a race- and gender-conscious portion of the overall goal.[[3]](#footnote-3)

Pursuant to *Western States Paving v. State of Washington*[[4]](#footnote-4) *(Western States)*, recipients in the Ninth Circuit cannot consider the use of a race- or gender-conscious goal unless a finding of statistically significant disparity has been made for the ethnic and gender groups to be included in the race- or gender-conscious goal. The Ninth Circuit determined that statistical findings demonstrating a “small disparity” are insufficient probative value to meet the strict scrutiny standard. Citing *Croson*, the Court declared that an inference of discriminatory exclusion could arise where there is a statistically significant disparity between the number of qualified minority contractors willing and able to perform a particular service and the number of such contractors actually engaged by the locality or its prime contractors.

This *Overall DBE Goal Setting Report* is based upon the DBE regulations contained in 49 CFR Part 26.45, as amended, the decisions of the United States Federal Court, and the *USDOT Guidance Memorandum.*

1. PROPOSED OVERALL GOAL FOR FFY 2016-2018

Based on the requirements set forth in 49 CFR Part 26, *Western States* and the *USDOT’s Guidance Memorandum*, Los Angeles County Metropolitan Transportation Authority (Metro) is submitting a goal for FFY 2016-2018.The recommended overall DBE goal for the periodis 18%. The weighted figure of 18.42% was rounded down to 18%. The Federal Transit Administration (FTA) reporting period for the recommended overall goal will be October 1, 2016, to September 30, 2018.

1. OVERALL GOAL SETTING METHODOLOGY

The two-step goal setting process required by the regulations and the findings of *Western States* has been used to determine the recommended overall goal for FFY 2016-2018. The two steps for setting an overall goal are to:

* Establish a base figure for the relative availability of DBEs
* Determine the base figure adjustment, if necessary

The base figure is intended to be a measurement of the current ready, willing, and able DBEs as a percentage of all businesses ready, willing, and able to perform the recipient’s anticipated FTA-assisted contracts.[[5]](#footnote-5) The regulations present five options for establishing a base figure for relative availability of DBEs. The five options as set forth in the regulations are listed in Table 1.01.

Table 1.0: Methods to Determine Baseline Figure



### Bidders List Method

This method for calculating a base figure requires Metro to have a comprehensive bidders list with DBE prime contractors and subcontractors classified by industry in order to determine availability. This method limits DBE availability to the number of businesses that have directly participated in, or attempted to participate in, Metro’s FTA-assisted contracts in the recent past. It does not include potential DBEs which have not bid on Metro’s FTA-assisted contracts as either a prime contractor or subcontractor.

### DBE Directories and Census Data Method

DBE directories of California USDOT recipients are consolidated into the California Unified Certification Program (CUCP) database. Using the CUCP database to determine DBE availability is limited to USDOT-certified businesses. However, to determine availability, *USDOT Tips* requires the inclusion of businesses that are not certified but are potential DBEs to determine availability. The Census Bureau’s County Business Pattern (CBP) data is derived from businesses’ federal income tax filings and, therefore, cannot address businesses’ willingness to do business with Metro. Additionally, the CBP does not have the functionality to filter businesses that work exclusively in the private sector, or those which are not interested in contracting with Metro.

### Other Recipient’s Base Figure Method

This method uses the goal of another USDOT recipient as the base figure for relative availability. Metro can only use another recipient’s goal if it is set in accordance with DBE regulations and performs similar contracting in a similar market area. This method presumes that there is another USDOT recipient which does the same or similar contracting in the same geographic market area. These conditions cannot be met in Metro’s market area.

### Alternative Method

Alternative methods may be used to determine a base figure for the overall goal. Any methodology used to determine a base figure must be based on demonstrable evidence of the local market conditions, and be designed to ultimately attain a goal that is related to the relative availability of DBEs and potential DBEs in the recipient’s market area. The alternative method provides the most flexibility, but it is also subject to a higher level of scrutiny.

### Disparity Study Method

The disparity study methodology is the most comprehensive method for identifying ready, willing, and able DBEs that provide goods and services for Metro’s anticipated FTA-assisted projects. A disparity study identifies businesses that made bids to the agency as either a prime or subcontractor, and those that are interested in bidding. It enumerates DBEs that are bidders as well as willing and able businesses which have not bid. This method is also recommended by the *USDOT Guidance Memorandum* for recipients in the Ninth Circuit. The availability data derived from Metro’s 2012 Disadvantaged Business Enterprise (DBE) Program Disparity Study was utilized in the goal setting process. The availability of businesses as enumerated in the 2012 DBE Program Disparity Study was augmented with current certification, trade and business association, and chambers of commerce lists.

1. STEP ONE BASE FIGURE CALCULATION

## Goal Setting Methodology

The initial phase of the Step One analysis requires the compilation of critical data regarding the recipient’s procurement. The relevant data includes:

* Definition of the market area from an analysis of previous contract awards
* Identification of the anticipated federally assisted projects and their costs
* Classification of the anticipated federally assisted projects by North American Industry Classification System (NAICS) code
* Enumeration of qualified businesses in the market area that are willing and able to provide the goods or services Metro anticipates awarding
* Analyses of Metro’s expenditures that were funded by federal dollars during the 2008-2011 study period

### Definition of Metro’s Relevant Market Area

The relevant market area in Metro’s 2012 DBE Program Disparity Study was determined by the business location of prime contracts awarded during the January 1, 2008, to December 31, 2010 study period. A cluster analysis was prepared by business location and award amount to define the market area. All procurement with non-profits and other government agencies were excluded from the analysis. The analysis shows 71.86% of prime contract dollars were awarded to 107 businesses located in Los Angeles County, Metro’s market area. The remaining 75 businesses, which represent 28.14% of contract dollars, were awarded in areas outside of Los Angeles County.[[6]](#footnote-6) Table 1.02 presents the location of utilized businesses during the study period.

Table 1.0: Vendors Utilized During Study Period

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### Identify Procurement Types by NAICS Codes

A six-digit NAICS code was assigned to each of the anticipated federally funded projects in FFY 2016-2018. The NAICS codes were derived from the descriptions of the anticipated federally assisted projects. Table 1.04 below defines the NAICS codes by industry.

**Table 1.0: FFY 2016-2018 Federally Assisted Projects by NAICS Code**

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### Identify Anticipated Federally Assisted Projects

The federally assisted projects Metro anticipates awarding over the next three fiscal years were identified with the estimated cost of each project. Estimated project costs for the three-year projections were grouped by NAICS code based on individual project descriptions. Table 1.03 presents the anticipated FFY 2016-2018 projects with the estimated budget.

**Table 1.0: Anticipated Projects Estimated Contract Amount**

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## Base Figure Determination

The base figure is intended to be a measurement of the relative percentage of ready, willing, and able DBEs. The recipient is required to measure willing and able businesses in its marketplace, using the best available evidence, to derive a fair and accurate base figure that represents the percentage of available DBEs.

According to Section 26.45(c) and *USDOT Tips*, the overall goal must be based on demonstrable evidence of ready, willing, and able DBEs relative to all ready, willing, and able non-DBEs available to participate on Metro’s FTA-assisted contracts.

The USDOT rules require the calculation of the base figure using the following formula:

The availability database compiled for Metro’s 2012 DBE Program Disparity Study, which was augmented with updated certification and business directories, was used as the source to determine the availability of DBEs and non-DBEs. The availability database was populated using three sources which identified businesses in the market area that provide the goods and services that Metro procures. The first source was Metro’s utilized businesses, the second source was local, state and federal government certification lists, and the third source was business associations’ membership lists. Any business identified from more than one source was counted only once in an industry.

To enumerate a more refined accounting of availability, the database was then queried for businesses within the NAICS codes of the anticipated contracts only. Businesses that do not perform the types of work related to the anticipated contracts were excluded to ensure that the base figure did not overstate the number of available businesses. Table 1.05 below presents the relative availability by NAICS code for FFY 2016-2018. The percent of available businesses in each NAICS code reflects the portion of all available businesses in the market area. The relative availability of DBEs within the market area is 40.77%.[[7]](#footnote-7)

**Table 1.0: Relative Availability by NAICS Code for FFY 2016-2018**

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## Weighted Base Figure

Weighting is recommended in *USDOT* *Tips* to determine the overall goal. The first step is to calculate a weight for each NAICS code, which is the percentage of the estimated budget for FFY 2016-2018 anticipated contracts. The second step is to divide the number of DBEs by the total number of businesses in each NAICS code and multiply the result by the corresponding weight in order to calculate the weighted percentage of DBE availability. Lastly, the weighted percentages in each NAICS code are combined to determine the weighted base figure. Table 1.06 presents the calculation of weighted availability. The weighted DBE availability is 18.42%.

**Table 1.0: Weighted Base Figure**

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1. STEP TWO BASE FIGURE ADJUSTMENT

## Considerations for Adjustments to the Base Figure

The Step Two base figure adjustment, as recommended in *USDOT* *Tips,* requires examining relevant and reliable data in the recipient’s market area to determine if an adjustment to the base figure is warranted. The consideration of an adjustment is intended to account for any impact the relevant factors may have on DBEs’ contracting opportunities with Metro. The following factors were considered for the Step Two adjustment:

###### Past DBE participation

###### Documented private-sector discrimination

###### Anecdotal evidence from the Metro 2012 DBE Program Disparity Study

### Past DBE Participation

DBE participation during FFY 2013-2015 was documented in Metro’s FFY13 2nd Semi-Annual Report, FFY14 1st and 2nd Semi-Annual Reports, and FFY15 1st Semi-Annual Report. Table 1.07 details the median prime and subcontractor race- and gender-neutral and race- and gender-conscious DBE participation during FFY 2013-2015. The median figure is the center point among an ordered list of figures. Metro achieved 2.23% median prime and subcontractor race- and gender-neutral and race- and gender-conscious DBE utilization; the highest overall DBE utilization of 22.41% was achieved in FFY 2014.

**Table 1.0: FFY 2013-2015 Median Past DBE Participation**

|  |  |  |
| --- | --- | --- |
| **FFY13** | **FFY14** | **FFY15** |
| 0.51% | 22.41% | 2.23% |
| **Median DBE Participation 2.23%** |

Table 1.08 details DBE utilization as a percent of all dollars during FFY 2013-2015.

**Table 1.0: FFY 2013-2015 DBE Utilization**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **FFY** | **Total Dollars** | **Total Race- Conscious Dollars** | **Total Race-****Neutral Dollars** | **DBE Utilization** |
| 2013 |  $ 28,541,837.00  |  $ -  |  $ 2,332,669.00  | 0.51% |
| 2014 |  $ 349,839,369.00  |  $ 96,830,502.00  |  $ 6,019,377.00  | 22.41% |
| 2015 |  $ 80,569,469.00  |  $ 7,168,806.00  |  $ 3,045,735.00  | 2.23% |
| **Total** |  **$ 458,950,675.00**  |  **$ 103,999,308.00**  |  **$ 11,397,781.00**  |  |

### Documented Private Sector Discrimination

Private sector business practices, which are not subject to government requirements, are indicators of marketplace conditions which could affect the formation and growth of DBEs. *Concrete Works of Colorado v. City of Denver* [[8]](#footnote-8) (*Concrete Works II*) set forth a framework for considering evidence of discrimination in private sector business practices. In accordance with *Concrete Works II*, three regression models were used to examine three outcome variables—business ownership rates, business earnings, and business loan approval. Each regression model compared minority males and females and Caucasian females to similarly situated non-minority males by controlling for race- and gender-neutral explanatory variables such as age, education, marital status, and access to capital. This adjustment factor was considered, however, no adjustment was made due to the various exemplary practices and support services Metro has implemented in order to decrease the barriers that DBEs confront when attempting to do business.

### Anecdotal Evidence from Metro’s 2012 DBE Program Disparity Study

In the anecdotal accounts from interviews conducted for Metro’s 2012 DBE Program, Metro’s Small Business Office was credited for providing valuable technical assistance services to DBEs. Many DBEs reported that Metro’s DBE program was instrumental in building capacity for their businesses as well as aiding them in securing work from other public agencies. This adjustment factor was considered, however no adjustment was made because the anecdotal accounts were not quantifiable.

## Adjustments to the Base Figure

As required by the *USDOT Tips*, the factors noted above were considered and no adjustments were made for the Step Two analysis. The weighted figure of 18.42% was rounded down to 18%.

|  |
| --- |
| **Final overall dbe goal** |
| 18% |

1. RACE- AND GENDER-NEUTRAL GOAL

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## Formulation of the Race- and Gender-Conscious/Neutral Portions of the Goal

The final requirement of the goal setting process, as noted in 49 CFR 26.51, is to determine the projected portion of the overall goal that will be achieved by race- and gender-neutral measures. The DBE regulations in 49 CFR 26.51 require that a recipient meet the maximum feasible portion of its overall goal by using race- and gender-neutral measures. Based on Metro’s median past DBE participation, as documented in Table 1.09, it is expected that 2% of the 18%overall can be achieved using race- and gender-neutral measures. The remaining 16%will be met through race- and gender-conscious measures.

**Table 1.0: Race and Gender-Neutral/Conscious Portions of the Goal**

|  |  |
| --- | --- |
| **FFY** | **DBE Utilization** |
| 2013 | 0.51% |
| 2014 | 22.41% |
| 2015 | 2.23% |

Recipients in the Ninth Circuit cannot consider the use of a race-conscious goal unless a finding of disparity has been made for the ethnic groups to be included in the application. The disparity findings in Metro’s 2012 DBE Program Disparity Study documented a disparity for African Americans, Asian-Pacific Americans, Subcontinent Asian Americans, and Hispanic Americans.[[9]](#footnote-9) Caucasian females were over utilized.

An updated analysis was conducted to determine the current utilization of Caucasian females since the race-conscious program was implemented in 2013 without Caucasian females. Unlike racial discrimination which is subject to strict scrutiny, gender discrimination is only subject to an intermediate scrutiny standard of review. Therefore, Caucasian females need only to be underutilized to be included in a gender-conscious remedy. Since not including Caucasian females in the DBE goal, utilization is now considerably lower than in the 2012 DBE Program Disparity Study. Given the fact that Caucasian females are currently underutilized, this gender group will be included in the FFY 2016-2018 overall DBE goal.

## Race and Gender-Neutral Initiatives

1. **Small Business Prime**

Launched in June of 2014, this set-aside initiative reserves certain types of contracts for Small Business Enterprises (SBEs) qualified under the appropriate North American Industry Classification System codes. The program covers competitively negotiated contracts, sealed bids and public works that meet threshold criteria from $3,000 up to $5 million. Applicable procurements will be set aside for competition among SBEs when and if there is a competitive pool of three or more SBE firms available to perform the work. To date, SBE prime awards have increased 72% in FY15 from FY14.

1. **Metro Connect**

This site is designed to give small businesses a direct route to working and growing with Metro. The site gives access to tools and resources that are designed to support small business growth, such as networking [events](http://business.metro.net/VendorPortal/faces/home1/workshops;jsessionid=sdYdJsvVvCLnxhBQJLhGMv1KVKYPYrB7lJn4TBR28phXtyLVhlrf!-859603989?_adf.ctrl-state=o7hvf55jm_222&_afrLoop=3939217515466407&_afrWindowMode=0&_afrWindowId=null#%40%3F_afrWindowId%3Dnull%26_afrLoop%3D3939217515466407%26_afrWindowMode%3D0%26_adf.ctrl-state%3Duomg06iya_4), an online Tool Kit, and certification information. Small business can also view current contracting opportunities, or visit the 12-Month Look Ahead page to see future opportunities. Metro Connect aims to increase the opportunity for small businesses through various efforts that provide greater access and transparency around the agency’s procurement process and a direct route to Metro’s small business programs.

1. **Vendor Portal (Beta)**

Metro’s Vendor Portal is a “one-stop shop” with all the information and resources that make doing business with Metro easier and more efficient than ever.

The site includes online tools to:

* Access current & future metro business opportunities
* Learn about guidelines & qualification programs
* Complete online programs
* Complete online forms
* Access small business tools
* Learn about the latest procurement news & tips
1. **Twelve Month Look-Ahead**

The information listed on the twelve month look-ahead in the vendor portal is a preview of Metro's planned solicitations for the next twelve months. Newly designed in response to feedback from the business community, this web-based, single source of upcoming agency-wide procurement opportunities will enable businesses to better plan for pursuing bids. (The information is subject to change at any time without notice.)

1. **Meet the Project Managers Networking/Relationship Building Event**

Metro and the Transportation Business Advisory Council (see below) introduced this new networking opportunity in May of 2015. The event provides small businesses the opportunity to meet face-to-face with Project Managers (PMs) who oversee large and small Metro projects, a vital link to working with Metro, given the vast number of projects that are in the works or being considered for future development. A listing of PMs and their areas of expertise is sent to all who register for this event.

1. **Meet the Primes Network/Relationship Building Event**

These events provide opportunities for small businesses to build relationships with large contractors that do business with Metro, and other agencies in the Southern California region. At these events, small businesses can share their products, services and professional expertise with approximately 20 large businesses, and with Metro personnel.

1. **Meet the Buyers Network/Relationship Building Event**

This event, conducted at least twice per year, provides an opportunity to meet in person with Metro’s Contract Administrators and Buyers. DBEs and other small businesses can share their products and services with pertinent Metro staff. They can also receive information and assistance on registering as a vendor, certification as a DBE, completing prequalification requirements, enrolling in the Small Business Orientation sessions, and meeting key Metro personnel.

1. **Monthly “How to Do Business with MTA” Workshops**

The Small Business Orientation helps small and disadvantaged businesses understand how to do business with Metro. The orientation covers the requirements a business must meet in order to do business with Metro, the certifications that are required for certain programs or types of projects, the types of contracts Metro typically performs, where to find project solicitations, and how to obtain other information about Metro. Small business owners also meet procurement staff in their area of expertise to ask questions, as staff is available.

1. **Small Business Enterprise Program**

The Small Business Enterprise (SBE) Program was first adopted in 1997 and was designed to comply with California’s Proposition 209, which prohibits explicit consideration of race or gender in the award of state and locally funded contracts. The 15 percent SBE utilization in federally assisted contracts was increased to 30 percent for fiscal years 2012 and 2013. The SBE Program applies a SBE subcontracting goal to competitively bid and negotiated contracts, and is identical in practice and scope to Metro’s DBE program. Metro uses the California Unified Certification Program (CUCP) DBE application for the SBE program, as the requirements are similar, except for the necessity to establish the owner’s social disadvantage for DBE Program eligibility. All businesses which received DBE certification are also certified as a SBE.[[10]](#footnote-10)

1. **Shared Responsibility Program**

In 2011, Metro launched a new Chief Executive Officer initiative agency-wide in order to engage departments at the highest level in increasing DBE participation. Metro has established an internal 20 percent small and disadvantaged business target for each department. This shared responsibility requires department executives to identify contracting opportunities within their respective departments for small business participation. Department year-end performance is tracked and reported to the Chief Executive Officer, and is included in executive performance reviews.

1. **Transportation Business Advisory Council**

Small Business owners and interested parties are welcomed and encouraged to attend the monthly Transportation Business Advisory Council (TBAC) meeting. TBAC meetings provide small businesses a forum to discuss topics and issues impacting business owners throughout the contracting community. Particularly, TBAC advocates for small business owners to have increased access to Metro’s procurement process. TBAC meetings are beneficial for all business interests.  The meetings feature: a monthly speaker series, Metro current and future contract opportunities, legislation updates, and current trends in transportation. TBAC is comprised of professional business associations representing an array of industries and trades. TBAC has been instrumental in working with the Diversity & Economic Opportunity Department to develop a successful path toward bridging relationships between small businesses and Metro.[[11]](#footnote-11)

1. **Unbundling Prime Contracts**

Metro currently unbundles large contracts in order to facilitate the participation of DBE businesses. In addition to ongoing efforts, Metro will take additional affirmative steps to break up large contracts, when feasible, in order to increase small business contracting opportunities and participation.

1. **Insurance Broker Panel**

Metro has established a panel of commercial insurance brokers to assist businesses that lack required insurance coverage. The panel provides proposals and insurance placement for contractors in order to assist them in meeting Metro’s risk management requirements. The broker panel is disseminated to small businesses through the Transportation Business Advisory Council (TBAC), small business outreach events, Metro’s small business orientation classes and published on Metro’s website.

1. **Attendance at Vendor Fairs/Business Networking Events**

Metro representatives attend vendor fairs of other agencies to provide information on how to do business with Metro, and to provide information on upcoming contracting opportunities.

1. **Memberships in Contracting Organizations**

Metro is a member of various contracting organizations, and attends membership meetings and membership events to provide information on how to register as a Metro vendor and become SBE or DBE certified.

1. Effective February 28, 2011, the USDOT amended the DBE regulations set forth in 49 CFR Part 26 as described in the Federal Register, Volume 76, Number 19 and Vol. 79 Thursday, No. 191 October 2, 2014 Part II Disadvantaged Business Enterprise: Program Implementation Modifications; 49 CFR Part 26 [Docket No. OST-2012-0147] IN 2105-AE08. [↑](#footnote-ref-1)
2. United States Department of Transportation, *Tips for Goal Setting in the Disadvantaged Business Enterprise (DBE) Program*, U.S. Department of Transportation, May 15, 2015, <http://www.osdbu.dot.gov/DBEProgram/tips.cfm>. [↑](#footnote-ref-2)
3. Participation by Disadvantaged Business Enterprises in Department of Transportation Financial Assistance Programs, 49 CFR Part 26, §26.51(f)(1), §26.51(d). [↑](#footnote-ref-3)
4. Wes*tern States Paving Co. v. United States & Washington State Department of Transportation*, 407 F. 3d 983 (9th Cir. 2005). [↑](#footnote-ref-4)
5. United States Department of Transportation, *Tips for Goal Setting in the Disadvantaged Business Enterprise (DBE) Program*, U.S. Department of Transportation, May 15, 2015, <http://www.osdbu.dot.gov/DBEProgram/tips.cfm>. [↑](#footnote-ref-5)
6. For complete market area information, see the *Chapter 5: Market Area Analysis* in the 2012 Disadvantaged Business Enterprise (DBE) Program Disparity Study Final Report. The market area distribution for all industries can be found on page 5-11 in Table 5.06. [↑](#footnote-ref-6)
7. The availability analysis for goal setting was predicated on businesses in the NAICS codes for anticipated projects only, whereas the 2012 Disadvantaged Business Enterprise (DBE) Program Disparity Study Final Report enumerates the availability of all businesses in the market area. [↑](#footnote-ref-7)
8. *Concrete Works of Colo., Inc. v. City of Denver*, 86 F. Supp. 2d 1042, 1073 (D. Colo. 2000); rev'd on other grounds, 321 F.3d 950 (10th Cir. 2003); *cert. denied*, 540 U.S. 1027 (2003). [↑](#footnote-ref-8)
9. For the complete disparity analysis findings, see *Chapter 9: Disparity Analysis* in the 2012 Disadvantaged Business Enterprise (DBE) Program Disparity Study Final Report. [↑](#footnote-ref-9)
10. 1 Los Angeles County Metropolitan Transportation Authority, Small Business Enterprise (SBE), <http://www.metro.net/about/deod/sbe/>

2 Los Angeles County Metropolitan Transportation Authority, Transportation Business Advisory Council (TBAC), <http://www.metro.net/about/deod/tbac/> [↑](#footnote-ref-10)
11. [↑](#footnote-ref-11)